



Tuning Warranty



**IMPORTANT INFORMATION**

To validate this warranty, the Approved Installer must register it online at the Driver Administration portal and provide you with the original Warranty Record document. This document should be attached to this booklet, becoming an integral part of the warranty. By making a claim under this warranty, you (the customer) will be considered to have accepted all the terms and conditions included in this booklet and the booklet provided.

## **The warranty promise**

For your peace of mind, the Approved Installer commits to repairing or replacing any covered component on your Motor Vehicle that suffers a Mechanical Breakdown as defined by the supplied warranty booklet provided alongside this document.

As a Customer, you retain your legal rights under statute when an issue arises, and this Warranty does not limit those rights. You can obtain guidance and further information on your statutory rights from your local Trading Standards Office or Citizens Advice.

You have chosen or agreed upon specific parameters for your Warranty, which are detailed in the general terms, definitions, and exclusions within this Warranty Booklet and the additional booklet. Please read these sections carefully, along with the Claims Procedure, and enjoy your new purchase.

**Trading as Road Rage Performance Limited**  
**(RRP)**

1. This Warranty does not affect the Customer's statutory rights.
2. The Approved Installer is entitled to choose whether to repair or replace a component covered by this warranty.
3. Mechanical Breakdown is defined in the Definitions section of the supplied Warranty Booklet.
4. Where the cost of repair exceeds the Claims Limit (as defined in the supplied Warranty Booklet), the extent of contribution by the Approved Installer under the terms of this Warranty is the stipulated Claims Limit.
5. The period for which this Warranty is valid is from the date of purchase for the period/mileage (whichever the sooner) as stipulated on the Warranty Record as defined.

6. To maintain the validity of the warranty the vehicle must be maintained and serviced as recommended by Road Rage Performance. The schedule recommended is oil change every 7.5k miles or every 12 months, spark plug and air filter change every 15k miles. The relevant invoices must also be retained and may be required in the event of a claim.

7. In the event of a repair being carried out under the terms of this Warranty, any parts replaced shall become the property of the Approved Installer.

8. This Warranty is invalidated if the vehicle is used for rallies, racing, pacemaking, reliability trials, scrambling, speed testing, track days or for hire or gain, or commercial traveling without the express written consent of the Approved Installer.

9. Warranty not transferable. This Warranty is only transferable to another owner if Road Rage Performance expressly consents to it in writing. This must be done at the time of vehicle transfer and not at the time of a claim.

10. This Warranty is invalidated if it is discovered that the odometer has been disconnected for a material mileage or tampered with or a mileage blocker has been used.

11. The Approved Installer is at liberty to specify the use of reconditioned/exchange units for repairs carried out as a result of a valid claim within the terms of this Warranty.

12. This Warranty is valid for Mechanical Breakdown occurring to vehicles Worldwide.

13. The Warrantors or their representatives shall have the right at all reasonable times to have access to the Motor Vehicle.

14. Any alteration to, or modification to, the Motor Vehicle, save for routine service/maintenance in accordance with the vehicle Manufacturer's recommendations, or carried out by Road Rage Performance before or after the fitting of the RRP product, shall invalidate this Warranty.

15. No person other than the Customer, has any right (whether under the Contracts (Rights of Third

Parties) Act 1999 or otherwise) to enforce this Warranty.

16. The due observance and fulfillment of the terms and conditions contained in this Warranty or endorsed hereon, insofar as they relate to anything to be done or complied with by the Customer, and the truth of the statements made by the Customer, shall be conditions precedent to any liability under this Warranty.

17. No responsibility is taken for any breach of the customers finance agreements due to the Road Rage Performance Product being installed.



## **General Exclusions**

1. Any claim arising as a result of gradual deterioration through wear and tear.
2. Any claim arising from foreign material introduced into the fuel/cooling system.
3. Failure wholly or partly due to negligence, abuse or accidental damage, intentional act or wilful neglect by the Customer, intentional overloading of the Motor Vehicle, and experiments involving the imposition of any abnormal conditions.
4. Vehicle recovery. Unless stated in the attached warranty booklet.
5. Loss of use of the Motor Vehicle, or any other consequential or economic loss, penalties for delay or detention, or in connection with guarantees of performance or efficiency other than the Mechanical Breakdown of the Motor Vehicle directly attributable to the installation of the RRP product.

6. The failure of any part not originally fitted to the vehicle and not fitted by the Approved Installer, or the failure of another part arising as a result thereof.

7. Any claim reported to the Approved Installer more than 14 days after the occurrence of the failure.

8. The failure of any part arising as a result of repairs carried out by a person not authorized by the Approved Installer.

9. The failure of any part disclosed as defective to the Customer by the Approved Installer prior to the installation/sale, or for which a claim could be made under the Manufacturer's warranty or as a result of a recall by the Manufacturer.

10. The failure of any part arising from defective design or manufacturing.

11. The cost of establishing preventative maintenance procedures or the cost of recall by the Manufacturer of the Customer's Motor Vehicle or any part thereof or the cost of alterations, additions, improvements or overhauls.

12. Any Mechanical Breakdown caused by the application of any tool or process during the course of maintenance, inspection, modification or overhaul, or due to fire or any extraneous cause.

13. Any claim for Mechanical Breakdown under the terms of any other Warranty, Manufacturer's Guarantee or any Insurance.

14. Any freight charges in the event that a replacement part is not readily available.

15. Any cost incurred as a result of failure to meet current local legislation.

16. As RRP ECU Tuning or Hardware Parts do not increase strain on electrical components, electrical components are not covered unless specified by the warranty package chosen.

## **Definitions**

### **Mechanical Breakdown**

The sudden and unforeseen failure of a component (excluding timing belts) of the Motor Vehicle directly attributable to the operating or fitting of the RRP product warranted hereunder, causing the Motor Vehicle to stop working and, therefore, requiring repair or replacement before normal operation can be resumed.

### **Customer**

The owner of the Motor Vehicle at the time when an RRP product was fitted.

### **RRP Product**

Vehicle performance-modifying software or hardware fitted into or onto the vehicle; or the installing of new software to an existing ECU by an RRP Approved Installer; or by the Customer using the Vehicle performance-modifying software or hardware fitted on or in the car; or installing of said software or hardware by an RRP Approved Installer

that is designed to increase horsepower, torque and overall driveability.

### **Motor Vehicle**

A Motor Vehicle in which a RRP product has been installed

### **Approved Installer**

An approved fitting center, the personnel of which have been trained by RRP and which is accredited by RRP to fit an RRP product obtained from RRP, and which is authorized by RRP to give this Warranty and RRP themselves.

### **Warrantor**

RRP or The Approved Installer

## **How to make a claim**

After registering your warranty please follow the instructions in the supplementary warranty booklet given with this document upon purchase.

### **Business Address**

Road Rage Performance Limited  
Unit D5-D6 Forstal Business Park  
Tonbridge  
Kent  
England  
TN12 6PY